

Summary

The accumulation of unresolved issues in matters of diversity and migration over the last several years have led to a high level of Human Rights infringements in European countries. To address this problem and mitigate its negative consequences, the [INGO Conference of the Council of Europe](#) decided to elaborate a practical guide to conduct dialogues where they are most needed. The aim is to supply a hands-on concise, user-friendly Dialogue Toolkit. Its approach is not on the level of "high end culture", but it can impact those situations where people want to build social cohesion and the human rights based approach to diversity issues.

What is in the Toolkit?

The Toolkit is around 30 text pages long. Each operative element ends with a set of Action Points, to be used in the situation when and where dialogues are being initiated. It is also equipped with a variety of references and links to provide readers with more literature.

How is it meant to be used?

The Toolkit helps the designing of a Dialogue in a given situation. It further provides guidance in dialogue facilitation and evaluation. The INGO Conference proposes that cooperating Partnerships be drawn up with relevant stakeholders to implement these Dialogues and has trained Facilitators for this role.

To whom it is addressed?

Conceived as an implementation facility, the users of the Dialogue Toolkit are all those who are concerned by social cohesion, human rights, governance and diversity issues and willing to pass from policy recommendations to elaborate and implement policies, based on the multi-stakeholder approach.

How was the Dialogue Toolkit made?

The Toolkit is the result of experiences, field observations and debate, a drawing together of lessons learned. The INGO Conference began this task as part of the preparations of the [Council of Europe](#) NGO Forum of March 2011 in Istanbul. A working group was created to carry forward the project. Workshop reports and questionnaires were used with theoretical underpinning and the draft text underwent a Peer Review by a Council of Europe expert as well as Academicians. External funds were raised and more volunteers came on board to get to the launching stage of the Dialogue Toolkit.

